

Corporate Overview / REDWOOD TOXICOLOGY LABORATORY

Redwood Toxicology Laboratory (RTL) is committed to providing reliable, innovative and value-focused substance abuse screening products and lab services to the criminal justice and treatment market. As one of the nation's largest drug and alcohol testing laboratories, RTL has the experience and resources to provide the testing methods necessary for our clients to keep pace with new trends in abuse.

OUR PRODUCTS, OUR SOLUTIONS

Our laboratory testing methods and screening devices provide powerful, effective tools in identifying abuse, while supporting the recovery process. Nine million of our rapid, on-site Reditest® devices are sold each year. We currently provide drug testing services to more than 15,000 agencies across the United States, processing over 85,000 laboratory specimens each week, or over four million tests annually.

Additionally, our user-friendly, secure and fast, drug test management web portal gives our clients rapid and timely access to vital toxicology determinations.

As part of Alere's global family of trusted testing solutions, Redwood Toxicology Laboratory's primary mission is to provide industry leading drug detection tools, with the ultimate goal of discouraging substance abuse.

ABOUT US

Employing over 200 people, RTL services thousands of clients, including correctional, probation and parole, law enforcement, and addiction treatment facilities. A number of our over 15,000 clients have utilized the laboratory's services in excess of 14 years. RTL has the experience to supply your agency with the highest quality drug testing services.

- Extensive experience in performing forensic toxicology analyses
- Highly qualified scientific staff
- State of the art scientific instrumentation for the detection of drugs of abuse
- Excellent client services with the ability to adapt to differing needs
- Extensive quality assurance and quality control procedures help to ensure accurate results as well as maintaining the superior service provided to our clients

CERTIFICATION

Demonstrating our commitment to delivering test procedures of the highest quality and following industry best practices, we maintain licensure and certifications from several state and federal agencies.

- Licensed by the National Laboratory Certification Program (NLCP), mandated by Substance Abuse and Mental Health Services Administration (SAMHSA), Department of Health and Human Services (DHHS)
- Department of Health and Human Services (DHHS) CMS, CLIA '88, #05D0707588
- California Department of Health Services Clinical Laboratory License, #05D0707588
- Texas Department of Public Safety - DPS Accreditation
- Drug Enforcement Agency (DEA) License # RR0340113-Analytical Laboratory
- Florida Clinical Laboratory License, #L800010955
- Pennsylvania Clinical Laboratory Permit, #025348
- Maryland Medical Laboratory, Permit #880

TOXACCESS™**ONLINE COLLECTION AND REPORTING**

ToxAccess™ provides advanced reporting features and collection management options that allow you to quickly and efficiently complete lab test request forms.

COLLECTION MANAGEMENT

An intelligent solution that accelerates data entry and the test ordering process, saving you time and money.

- Decrease collection time and improve data accuracy
- Eliminate handwritten laboratory test request forms
- Intuitive step-by-step process ensures consistency in your program
- Improve scheduling, tracking and communication between clients, collectors and donors

RESULT REPORTING

Web-Result Reporting provides a secure and complete solution for searching, managing and printing drug and alcohol test reports.

- Comprehensive and easy to interpret drug and alcohol toxicology reports
- Easily locate, view, print and save donor results
- Access monthly reports, drug statistics, donor summaries, and more
- Examine donor reports and save them securely within the system

CUSTOMER SERVICE

Trained, professional customer support representatives are ready at our toll-free number to assist you promptly and courteously. Because our business is about people, we provide a very personal customer service experience.

EDUCATION AND TRAINING

Most testing errors occur during specimen collection and packaging. RTL provides effective education and training resources critical to your program's success. Need to train a team of people? We offer comprehensive training via telephone or web seminar sessions.

SPECIMEN COLLECTION & SHIPPING SUPPLIES

Our complete set of supplies allow efficient and precise specimen collection and shipments to the lab.

LITIGATION SERVICES

RTL offers expert witness services by affidavit, by telephone, or in court. RTL's certified, licensed toxicologists are court-approved (federal and state) experts in forensic toxicology, urine drug testing and oral fluid drug testing. Court testimony is available on any GC/MS or LC/MS/MS confirmed drug test.

COLLECTION NETWORK

If you are a collection site or third party administrator and wish to work directly with RTL, please join our referral network. We'll work with your organization to develop a comprehensive drug test program that works for you and your clients.